



Client Placement Overview and Policy

Students at Bergin University train and place service dogs as a part of the Assistance Dog Education degree program. Our main focus is providing these students with a thorough, in-depth and experiential education in the training and placement of service dogs. We appreciate your understanding and willingness to help our students learn, and we hope that our students will, in turn, be able to help you by training and placing one of our wonderful service dogs with you.

Bergin University of Canine Studies is committed to providing equal opportunities for all applicants regardless of ethnicity/race, color, sex, age, religion, marital status, sexual orientation, disability, gender, national origin, medical conditions, status as a veteran, or political or organizational affiliation.

Bergin University places dogs with the following client population:

- **Service dogs** are placed with adults, children, and veterans with mobility limitations who can competently handle the dog and maintain its well-being (with limited attendant or familial support). In addition, they would benefit from help with tasks such as: retrieving items, pushing buttons for elevators and doors, turning lights on/off, and pulling a manual wheelchair. We will only place dogs with children who have the maturity, physical ability, and desire to command and care for the dog.
- **Service dogs** for military service members and veterans who have been diagnosed with trauma related conditions such as Post Traumatic Stress Disorder (PTSD) and Traumatic Brain Injury (TBI) who would benefit from tasks for panic prevention and behavior interruption, as well as tasks that encourage social interaction.
- **Applicants who reside in residential facilities** that provide care such as nursing homes, Community Living Centers, or rehabilitation centers, must be able to provide basic care for the dog or have a designated attendant who can provide care throughout the day on a daily basis. These applicants must also have a plan to transport the dog to a veterinarian in case of an emergency. *Accepted on case-by-case basis.*
- **Applicants who are hospitalized frequently** must identify a designated caregiver for the dog who can house and provide care for the dog on an emergent basis, in the event the applicant is hospitalized and unable to care for the dog for a period of time. *Accepted on case-by-case basis.*
- **Applicants who are currently in treatment programs** (substance abuse, physical rehabilitation, etc.) must wait *at least 1 year* before applying in order to establish a baseline (i.e. regular provider, daily routine/activities, social support, living situation, etc.).
- **Applicants who have been psychiatrically hospitalized** must wait at least *1 year* before applying for a service dog. This allows for the applicant to increase psychiatric stability prior to applying, which is important because the service dog application process and team training process, if approved for a service dog, are quite intensive and will require significant insight and coping skills.
- **Facility dogs** are placed with teachers, nurses, facility managers or others who work in care facilities. Facility dogs provide invaluable benefits to the populations they serve, but they do not meet the legal definition of a service dog and do not have public access rights outside of their assigned facility. *To apply for a facility dog, please fill out the Facility Dog application.
- **Animal Assisted Therapy dogs** are placed with counselors, psychologists, psychiatrists, and teaching specialists who wish to integrate a dog into their clients' treatment plans. *To apply for an animal assisted therapy dog, please fill out the Facility Dog application.



- **Social Therapy dogs** to be placed with individuals who will visit nursing homes, hospitals, participate in children's reading programs, etc. We place social therapy dogs when we have a dog being released from our assistance dog program that has the right temperament for social therapy work. *To apply for a social therapy dog, please fill out our release dog application on our website.
- **Students currently enrolled at the University** may not apply (or begin the application process) for a service, facility, or career change dog/release dog until after they graduate. Any application materials submitted to the Career Change/ Release Dog Department or Client Services Department will be immediately discarded.
- **Successor Clients:** Clients who previously had a BUCS dog and are requesting a successor service dog receive priority over new clients. Successor clients must have been compliant with all follow-up reporting and maintained their dog at a healthy weight. We reserve the right to decline successor clients who were noncompliant with follow-up requirements or let their dog become overweight.
- **Waitlist Policy:** At BUCS, we strive to ensure we can place dogs with all the qualified people we can help. To do that, we need the cooperation of our clients in the queue to do their part by working with us and their providers to move the process along. Bergin University of Canine Studies reserves the right, at its sole discretion, to remove a client from the waiting list. Examples include, but are not limited to: the client is not compliant with quarterly follow-up with BUCS staff and/or refuses to participate in occasional video check-ins, his/her needs for a dog have changed, or the client does not have an active mental health treatment plan with a provider (PTSD waitlisted clients). While on the Waitlist, it is the responsibility of the applicant to update BUCS on a change of contact information, provider information, and changes in medical and mental health status.

**All clients and applicants are not required to participate in fundraising or public relations activities without expressed and voluntary consent.

We do not train or place the types of assistance dogs included in the following list. Please visit Assistance Dogs International's website (www.assistedogsinternational.org) for a list of accredited organizations that offer these valuable services:

- Balance dogs for people who need ongoing support while walking.
- Guide dogs
- Hearing alert/service dogs
- Medical alert dogs, such as diabetic and seizure alert/assistance dogs
- Scent detection dogs such as allergen and gas detection dogs
- Autism service dogs
- Dementia/Alzheimer's service dogs
- Emotional support dog